

May 21, 2007

146 Avondale Crt.  
Burlington, ON  
L7L 2M8

Mr. Brian Burnett,  
TOPS Roofing Company  
A39-481 North Service Rd. West  
Oakville, ON  
L6M 2V6

Dear Brian,

We wanted to let you know how pleased we are with our new roof. We are delighted with the colour and workmanship and have received a number of favorable comments from neighbors.

We were especially pleased with the attention to detail that was demonstrated by you, personally, and by your employees. I had been concerned that the shrubbery and perennials around the house might be damaged and was pleasantly surprised that everything survived intact. This was due to the care that was taken to cover and protect the plant material.

We would be happy to refer your company to anyone who is interested in a new roof. Thanks again for a job well done.

Sincerely,

Handwritten signature of Bonnie and Garry Dool in cursive script.

Bonnie and Garry Dool